

Deborah.Easterling

239200

**From:** Deborah.Easterling  
**Sent:** Thursday, September 13, 2012 9:19 AM  
**To:** 'isabella moore'  
**Subject:** RE: Letter of Protest Docket 2012-177-WS

Dear Ms. Moore,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling  
Administrative Assistant

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**From:** isabella moore [<mailto:izzy161@comporium.net>]  
**Sent:** Wednesday, September 12, 2012 6:37 PM  
**To:** PSC\_Contact  
**Subject:** Letter of Protest Docket 2012-177-WS

Public Service Commission of South Carolina  
101 Executive Center Dr., Suite 100  
Columbia, SC 29210

\* Required Fields Date: \*

Phone: 803-896-5100 Fax: 803-896-5199

[www.psc.sc.gov](http://www.psc.sc.gov)

Letter of Protest

Email form to: [contact@psc.sc.gov](mailto:contact@psc.sc.gov) [ Print Email

**Protestant Information:**

Name \*Isabella Moore

Mailing Address \*16158 Tana Tea Circle

City, State Zip \*Tega Cay, SC 29708 Phone \*803-396-5638

\*E-mail: [izzy161@comporium.net](mailto:izzy161@comporium.net)

1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

**I am a customer of this company Tega Cay Water Service. This letter of protest is in reference to Docket 2012-177-WS**

2. Please give a concise statement of your protest \* (This section must be completed. Attach additional information if necessary.) in Docket

**We have already incurred at least two increases in the past couple of years for repairs to be made. What repairs if any was done and why is this increase necessary, is this a legitimate asking?**

**There have been many occasions where messages have been left on my answering machine saying it's no longer necessary to boil your water it's safe to consume. The problem is I never received the first alert to boil the water. And for this reason I started purchasing my drinking water and connected a filter to my kitchen faucet in hopes of not becoming ill and this is an extra cost for me.**

**I am retired and trying to survive on Social Security payments and with the cost of living rising along with all the other necessities this will be a heavy burden on me as head of my household. I am against any increase.**

**3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \***

**No, I do not want to appear at a hearing. But if it becomes necessary I will.**

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